



Packaging Act

1. Take-back of packaging from commercial sources

Westfalia Metal Hoses GmbH comply with our legal obligations under the national Packaging Act (VerpackG) and would like to inform you about the specific execution in our company:

According to §15, Section (1) of the German Packaging Act (VerpackG), the manufacturer and subsequent distributors in the supply chain are obligated to take back used, emptied transport packaging, reusable packaging, sales packaging, and outer packaging of the same type, shape, and size, whether or not they contain hazardous substances. In this context, a manufacturer is defined as any distributor who commercially places filled packaging with goods on the market in Germany for the first time.

Under the legal provisions of the German Packaging Act, the return of packaging must be free of charge at the point of actual delivery or in its immediate vicinity. This means for the packaging we place on the market:

For deliveries ex works, the actual handover of the packaging occurs at Westfalia Metal Hoses GmbH, Am Schwanenweiher 1, 57271 Hilchenbach. Consequently, this is also the location for the return of the packaging. Prior notification and coordination with us are required for the return.

Please contact our responsible representative to coordinate the further procedure.

Responsibility	Markus Arndt
Telephone number	+49 2733 283 360
E-mail address	markus.arndt@westfalia-mh.com

For deliveries from our company to you as our business partner, it is possible to arrange the return of packaging during one of the subsequent deliveries.

Reusable packaging (e.g., pallets, wire mesh containers, etc.) are traded through an exchange process. This ensures their return.

You can also arrange an optional special agreement with us regarding the return of packaging or choose not to return them to us.

2. Basic conditions for return

When returning emptied packaging, the following basic conditions for returns must be adhered to:

- The end consumer is responsible for ensuring that the packaging is emptied. This means its contents must be used as intended; consequently, it should be emptied in a manner that is free of residues, drips, and fully cleaned.
- No residues of the contents should adhere to the outside of the packaging.
- If the packaging is equipped with a closure mechanism, it must be properly sealed.
- The packaging must bear the product label and, if applicable, the hazardous goods labeling of the last contents in a readable and fully visible manner.
- The packaging must be sorted according to material fractions of the used materials.

Packaging containing hazardous and non-hazardous contents, provided they are not subject to mandatory system participation, are usually accepted for return, often in separate fractions.

If you have any further questions, please feel free to contact us.